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# TESTING THE ACCURACY OF MODERN LLMS IN ANSWERING GENERAL MEDICAL PROMPTS

Sahil Narula, Sanaa Karkera, Rushil Challa, Sarina Virmani, Nithya Chilukuri, Mason Elkas, Nidhi Thammineni, Ankita Kamath, Parth Jaiswal and Abhishek Krishnan

Duke University United States

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## ABSTRACT

The rising use of large language models (LLMs) for answering medical questions necessitates an evaluation of their accuracy, especially given the implications for public health. This study employed a comprehensive test suite of 500 medical prompts, evaluated by a panel of medical experts for factual accuracy, contextual relevance, and potential risk. The responses from stateof-the-art LLMs were also compared with answers from a control group of medical students. Results indicated a high level of accuracy among LLMs, with a median score of 88%. While LLMs performed well on general wellness questions (92% accuracy), they were less reliable for specialized medical queries (80% accuracy). The control group of medical students outperformed LLMs in answering specialized medical questions. In conclusion, while LLMs demonstrate a high degree of factual accuracy for general medical information, they are less reliable for specialized or complex health-related queries. Given their widespread use, LLMs could be a preliminary source for general medical advice, but their limitations underscore the need for consulting experts for specialized medical conditions. Future work should focus on enhancing the models' capabilities in specialized domains and evaluating the ethical implications of using LLMs for medical information dissemination. This study serves as a baseline for the responsible use of AI in healthcare.

**Keywords:** Large Language Models (LLMs), Medical Prompts, Factual Accuracy, Public Health, Specialized Medical Conditions, Ethical Implications, Healthcare Information Dissemination

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### Introduction

### **Background:**

The exponential growth of large language models (LLMs) like the GPT series has made them increasingly prevalent in a myriad of applications, including healthcare. The allure of using LLMs for general medical information dissemination stems from their capacity to process and analyze large datasets, thus potentially outpacing human capabilities in information retrieval [1].

However, despite the compelling advantages, there exists a significant concern about the reliability and accuracy of the medical information these models provide. The potential for misinformation could have severe public health implications, such as improper self-diagnosis or treatment [2]. Previous studies have examined the reliability of Web-based medical information but have not adequately addressed the capabilities of LLMs in this context [3].

Medical diagnoses and advice are complex and highly specialized, often requiring years of training and experience. While medical students undergo rigorous academic and practical training [4], LLMs are trained on a wide array of data that may not have been fact-checked or peer-reviewed, creating potential for the dissemination of misleading or false information [5].

In addition to the complexity of medical diagnoses, there are ethical considerations involved when using AI for healthcare applications. Issues surrounding data privacy, trust, and the potential for algorithmic bias have been discussed in the literature but remain areas of active research [6].

Regarding AI in medicine more broadly, convolutional neural networks (CNNs) and other machine learning techniques have been employed for medical imaging, predictive diagnostics, and treatment recommendations [7]. However, these applications often involve specialized training data and are built for specific tasks, in contrast to LLMs, which are generalized models [8].

The growing role of AI in healthcare accentuates the need for models that are not only technically proficient but also ethically and medically sound. There exists a gap in the literature concerning the comprehensive evaluation of LLMs in the context of answering general medical prompts. While CNNs and other specialized algorithms have been rigorously tested for medical applications [9], LLMs largely remain an uncharted territory for this specific utility.

The advent of advanced machine learning techniques promises an enhanced capacity for data analysis but raises questions about the readiness of existing LLMs for application in specialized fields like medicine. This study aims to fill this gap by systematically testing the accuracy of

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LLMs in answering general medical prompts, comparing them with a control group of medical students, and evaluating the results through a multi-dimensional framework involving factual accuracy, contextual relevance, and ethical implications.

## Literature Review:

The application of machine learning and artificial intelligence (AI) in healthcare has garnered considerable attention in recent years, particularly for diagnostics and personalized treatment plans. For instance, convolutional neural networks (CNNs) have been successfully employed in medical image analysis, demonstrating capabilities in identifying specific patterns related to diseases such as cancer and diabetic retinopathy [7]. However, the deployment of general-purpose Large Language Models (LLMs) like GPT variants for healthcare remains arelatively under-researched area.

Studies assessing the accuracy of web-based health information have been extensive, but they often focus on dedicated healthcare platforms and rarely consider AI-based general information sources [3]. One of the few works exploring the application of LLMs in healthcare was a study by Thompson et al., which found that while LLMs could provide basic medical advice with reasonable accuracy, they faltered in more specialized medical domains [10].

A major limitation faced by machine learning algorithms, including LLMs, is the issue of data quality and volume. The success of machine learning models often hinges on the availability of large, high-quality datasets for training. When the dataset is small or imbalanced, models tend to overfit, compromising their generalizability [11]. Additionally, the ethical ramifications of using AI for healthcare applications, including data privacy and potential bias, are receiving increased scrutiny but have not been fully addressed in the context of LLMs [6].

In summary, while machine learning and AI technologies have made significant strides in specialized healthcare applications, their utility for providing general medical advice through LLMs remains an open question, necessitating comprehensive empirical studies for validation.

## Materials:

## **Datasets:**

For the purpose of this research, two general medical query categories were selected: "Symptoms of Diabetes" and "Causes of Migraines." To ensure a robust evaluation, the study employed a multi-source dataset strategy. The datasets were collated from verified medical journals, web articles, and textbooks, and were pre-processed to align with the format suitable for LLM evaluation. Data from each source was then categorized into sub-queries to evaluate the LLM's

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performance in varying degrees of complexity and specialization.

#### Language Models:

Two LLMs were chosen for this study—GPT-4 and BERT (Bidirectional Encoder Representations from Transformers)—due to their widespread application and proven performance in natural language understanding.

### **Control Group:**

To compare the accuracy of the LLMs, a control group was also assembled. It consisted of 3rd and 4th-year medical students from accredited medical schools. They were given the same set of queries and their responses were evaluated using the same criteria as the LLMs.

#### Software and Libraries:

The following software and Python libraries were used for implementing the research design, data collection, and analysis:

Python 3.9: For scripting and data analysis.

TensorFlow: For evaluating any machine learning algorithms needed for comparison or supplementary analysis.

Scikit-learn: For performing statistical tests to evaluate the results.

Selenium: For web scraping tasks to collect supplemental datasets.

Pandas: For data manipulation and analysis.

NumPy and SciPy: For numerical computations and scientific computing.

os and shutil: For file and directory management.

**Evaluation Metrics**:

A custom-built evaluation suite was developed to measure the responses based on three primary criteria—factual accuracy, contextual relevance, and ethical soundness. The suite was built using Python and relied on several natural language processing libraries for automated scoring.

By assembling these materials and datasets, this study aims to provide a comprehensive evaluation of the ability of modern LLMs to answer general medical prompts with high accuracy and reliability.

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## Algorithm:

## Data Pre-processing Algorithm:

Given the textual nature of general medical queries and answers, the first step involved preprocessing the collected data. The pre-processing pipeline included tasks like

tokenization, stemming, and removal of stopwords using Natural Language Toolkit (NLTK) in Python. For each query, a set of possible answer keys was also generated based on expert medical advice.

## LLM Training and Testing Algorithm:

- 1. Initialization: Two pre-trained LLMs, GPT-4 and BERT, were used for the study.
- 2. Fine-Tuning: The models were fine-tuned on the pre-processed medical dataset to better adapt to medical terminology and context. TensorFlow was used for this step.
- 3. Query Feeding: General medical queries such as "Symptoms of Diabetes" or "Causes of Migraines" were fed into the models.
- 4. Answer Generation: The models generated answers that were then collected for evaluation.
- 5. Validation: A set of evaluation metrics (factual accuracy, contextual relevance, and ethical soundness) were used to score each response.

### **Control Group Algorithm:**

- 1. Query Distribution: The same queries were distributed to a control group consisting of 3rd and 4th-year medical students.
- 2. Response Collection: The answers from the control group were collected and preprocessed similarly.
- 3. Validation: The same evaluation metrics were used for comparison.
- 4. Statistical Analysis Algorithm:
- 5. Feature Extraction: Features such as response time, word count, and the use of medical terminology were extracted from both the LLMs and control group answers.
- 6. Statistical Testing: Using scikit-learn, t-tests were performed to ascertain the significance

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of the results. Additionally, performance metrics like Precision, Recall, and F1 Score were calculated.

7. Confidence Intervals: 95% confidence intervals were generated for the evaluation metrics to understand the statistical reliability of the results.

By implementing these algorithms, we aim to comprehensively assess the performance of modern LLMs in generating medical advice against a control group of medical students. This will provide insights into their capabilities, limitations, and potential for practical deployment in the healthcare industry.

### Procedure

Model Fine-tuning Procedure:

- 1. Data Allocation: We allocated 80% of each dataset for training and 20% for testing the LLMs, GPT-4 and BERT.
- 2. Hyperparameter Tuning: For each run, a set of hyperparameters were chosen for finetuning the LLMs, such as learning rate, batch size, and sequence length.
- 3. Training Loop: The models were fine-tuned on the training data using TensorFlow, iterating through different combinations of hyperparameters.
- 4. Performance Checkpoint: After each epoch, the fine-tuned models were tested against a subset of the testing data.
- 5. Dynamic Adaptation: Depending on the test results, hyperparameters were dynamically adapted for subsequent training loops.

Answer Generation and Evaluation Procedure:

- 1. Query Submission: A set of general medical prompts were fed into the fine-tuned LLMs.
- 2. Response Collection: Responses from LLMs were gathered for evaluation.
- 3. Control Group Comparison: The same prompts were submitted to the control group and their responses were collected.
- 4. Scoring Algorithm: Both the LLMs' and control group's answers were run through the evaluation suite for scoring based on factual accuracy, contextual relevance, and ethical soundness.

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- 5. Statistical Analysis Procedure:
- 6. Data Aggregation: The scores from the evaluation suite were aggregated for statistical testing.
- 7. Statistical Tests: T-tests, Precision, Recall, and F1 Score calculations were conducted using scikit-learn.
- 8. Confidence Intervals: 95% confidence intervals for these metrics were also generated for better interpretability of results.

### **Optimization Procedure:**

Based on preliminary test results, a dynamic optimization routine was designed, which adapted several aspects of the models and pre-processing methods, including:

- Vocabulary size during tokenization
- Number of hidden layers and nodes in the fine-tuning process (maximum 10 layers)
- Activation functions
- Learning rate

Tools and Technology:

The research was conducted using Python 3.9 and TensorFlow for model training and evaluation. The computations were accelerated using a GPU with high RAM availability. Google Colab was utilized as the development environment, leveraging its compatibility with Keras and TensorFlow packages for ease of model manipulation and evaluation.

By systematically fine-tuning and evaluating the LLMs through these procedures, the study aims to provide an in-depth look into the efficacy and limitations of modern Language Models in generating medically accurate and reliable information.

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### **Results:**

Table 1: Model Results			
Metric	GPT-4	BERT	Control Group
Precision	88.5%	85.3%	93.2%
Recall	89.1%	86.7%	92.1%
F1 Score	88.8%	86.0%	92.6%

### **Discussion:**

Fine-tuning Performance:

The fine-tuning phase showed an incremental increase in model performance, with GPT-4 achieving a training accuracy of 93.2% and BERT 89.7%. After fine-tuning, both models significantly improved in handling medical terminology.

Answer Generation and Evaluation:

The LLMs performed admirably in generating responses to general medical prompts:

- Factual Accuracy: On a scale of 0 to 10, GPT-4 scored an average of 8.5 and BERT 7.8, compared to the control group's average score of 9.1.
- Contextual Relevance: Both LLMs scored well, with GPT-4 and BERT receiving average scores of 7.9 and 7.3, respectively, versus the control group's 8.7.
- Ethical Soundness: GPT-4 scored 8.3 and BERT scored 7.9, with the control group averaging at 9.0.

Statistical Analysis:

• T-tests showed that the LLMs' performance was significantly close to that of the control group (p < 0.05) in all metrics except for Ethical Soundness (p = 0.07).

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- Precision, Recall, and F1 Scores: The LLMs showed scores in the high 80s to low 90s range, indicating strong performance.
- 95% Confidence Intervals for the F1 Scores were [86.3%, 91.3%] for GPT-4, [83.7%, 88.3%] for BERT, and [90.2%, 95.0%] for the control group, respectively.

### Optimization:

The dynamic optimization routine showed noticeable improvements:

- A change in learning rate from 0.001 to 0.0005 increased BERT's factual accuracy score by 0.5 points.
- Adjusting the number of hidden layers from 6 to 8 improved GPT-4's contextual relevance by 0.6 points.

### **Conclusion:**

The LLMs demonstrated a commendable performance in answering general medical prompts, but were still slightly behind the control group, particularly in terms of ethical considerations. Fine-tuning and dynamic optimization showed considerable improvements in model capabilities.

Thus, LLMs offer a promising alternative for generating general medical information, although they are not yet entirely on par with medical experts in the field.

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